



Safer Streets

WOODROW



REDDITCH BOROUGH COUNCIL





www.redditchbc.gov.uk

Safer Streets Woodrow was a £430,000 crime-fighting project to tackle neighbourhood crime in the Woodrow area of Redditch.

Redditch Borough Council, West Mercia Police, and the West Mercia Police and Crime Commissioner received Safer Streets 2 Funding, a government scheme, to improve the security and safety of every home in Woodrow Centre, Ombersley Close, and Rushock Close.

Alongside the improvements to public areas, Safer Streets Woodrow offered landlords and homeowners the opportunity to improve security in their homes and local community groups were able to get involved in the efforts to improve the neighbourhood.

Here are some examples of project highlights together with feedback from local residents.

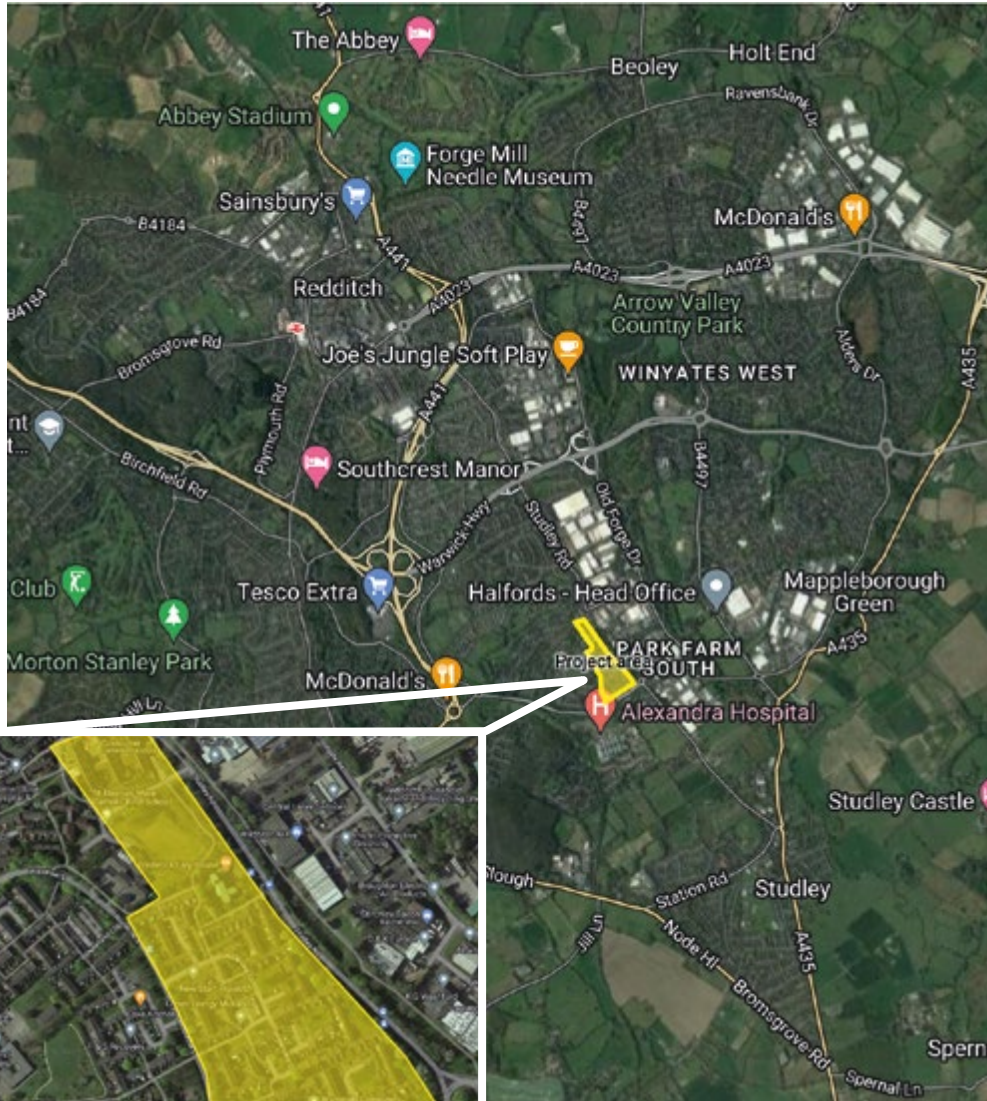
 ***What a difference it's made to have directed this much-welcomed funding to where it was so needed. Thank you to everyone who worked so incredibly hard together with residents to deliver these important safety and security enhancements for the local community.***
- Sue Hanley, Chair of the North Worcestershire Community Safety Partnership 

Project highlights

- 26 new CCTV cameras in Woodrow Centre, connected to the 24/7 monitoring centre
- 23 new high security 'PAS 24' doors replacing old wooden doors
- 24 fire resistant doors in flats replacing old wooden doors
- New secure doors and access control systems to flats in Ombersley and Rushock Close
- New secure doors to storage areas in Ombersley and Rushock Close, replacing old wooden doors
- Refurbished secure doors and access control system to flats in Woodrow Centre, providing all residents with working fobs
- 5 new secure doors to meter cupboards in Woodrow Centre, replacing old wooden doors
- 5 new garage doors fitted on previously boarded-up Rushock Close garages, bringing them back into use
- New weld mesh fencing to balconies, anti-climb roller bars, and sloped coping stones to prevent access
- Damage to walls and brickwork in the public realm repaired
- 29 new LED Streetlights
- Extensive new lighting scheme in Woodrow Centre, including flat balconies and car park area
- Extensive new lighting scheme in Ombersley and Rushock Close flats, covering previously dark car park areas
- 37 new Bridge Bedroom lights in Rushock and Ombersley Close
- 31 new dusk-to-dawn lights in Rushock and Ombersley Close
- Extensive landscaping and lighting improvements on footpaths for better visibility and community safety
- New alley gates and new locks for existing gates
- Community planting project in Woodrow Centre
- Smart Water Property Marking Kits and Home Security packs made available for every property



Approximate project area



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“ When we started the Safer Streets project in Woodrow, we set out to ultimately make residents feel safer, and ensure they don't have to face the fear of crime or have their lives blighted by the actions of others. Through this funding, a vast number of simple measures and initiatives have been delivered and had a huge impact.

It is really pleasing to hear that people are feeling safer and more secure, and this is testament to partners coming together to make a difference. I will continue to support, where possible, to ensure these efforts aren't lost and communities continue to feel safe long after the project officially comes to an end. - John Campion, West Mercia Police and Crime Commissioner ”

“ With this extra funding we've been able to bring local agencies and the community together to build real improvements in Woodrow and make an important area of Redditch safer - and feel safer too, particularly at night, where better lighting has transformed previously poorly-lit areas. Alongside property hardening, gating, decluttering, and the various other improvements to reduce opportunities for crime, the works really have helped make safer streets. - Councillor Nyear Nazir, Redditch Borough Council's portfolio holder for Community Safety ”



5 new secure doors to Woodrow Centre meter cupboards, replacing old wooden doors



Before

Woodrow Centre



Before

Woodrow Centre



After



After



5 new secure doors to Woodrow Centre meter cupboards, replacing old wooden doors



It's much better now. The new doors on the gas and electric meter cupboards make it much more secure. People used to switch the electric off to the flats, but they can't do that now we have new secure doors, and we have fobs to access when we need to. - Woodrow Centre resident



New alley gates and new locks for existing gates



Ombersley Close



I feel so more secure now with my new door and the alley gates have stopped the trouble we had. I used to pick up used syringes and it stopped it. I love my new door really appreciate the work you have done, the man who fitted my door was so lovely. - Ombersley Close resident



Ombersley Close



I'm so pleased new locks have been fitted to the alley gates. People used to congregate and smoke cannabis and cause problems, but they can't do that now. - Ombersley Close resident

We used to suffer with anti-social behaviour at the side of the house. That's now stopped thanks to the alley gate and the lights. Me and my children feel much safer now. - Ombersley Close resident



Secure access improvements

- 24 fire resistant doors in flats replacing old wooden doors
- New secure doors and access control systems to flats in Ombersley and Rushock Close
- New secure doors to storage areas in Ombersley and Rushock Close, replacing old wooden doors
- Refurbished secure doors and access control system to flats in Woodrow Centre, providing all residents with working fobs

Work is ongoing at the time of printing.

It's fantastic to be getting positive comments regularly from residents who used to tell me they felt Woodrow had been forgotten. It's a fantastic community and these improvements have really helped to make it a safer one too.

- Councillor Emma Marshall, Redditch Borough Councillor for Woodrow Ward



Before

Woodrow Centre

My new door is amazing. I feel safe now. I had a lot of problems and was frightened in my house, but not anymore. It's fantastic. - Woodrow Centre resident

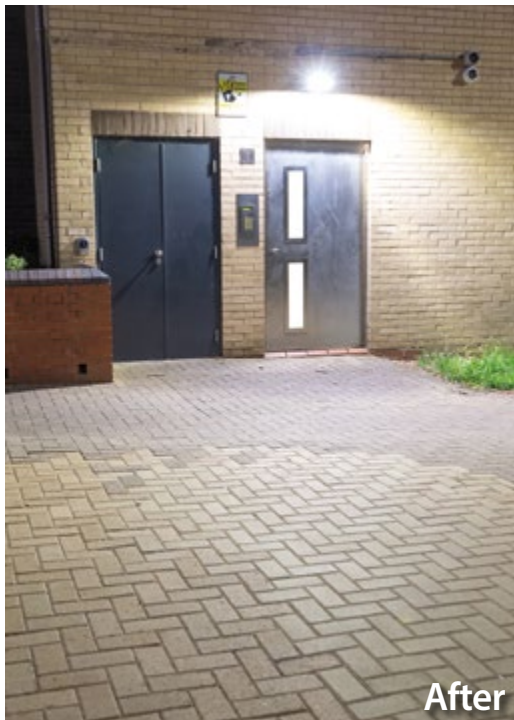
23 new high security 'PAS 24' doors replacing old wooden doors





Before

Woodrow Centre



After



Before

Woodrow Centre



After



Before

Woodrow Centre



After



Before

Woodrow Centre



After

New secure doors, improved planters and damage to walls, brickwork and paving in the public realm repaired





Before

Woodrow Centre



Before

Woodrow Centre



After



After

New weld mesh fencing to balconies and anti-climb roller bars to prevent access





Woodrow Centre

New sloped coping stones to prevent access

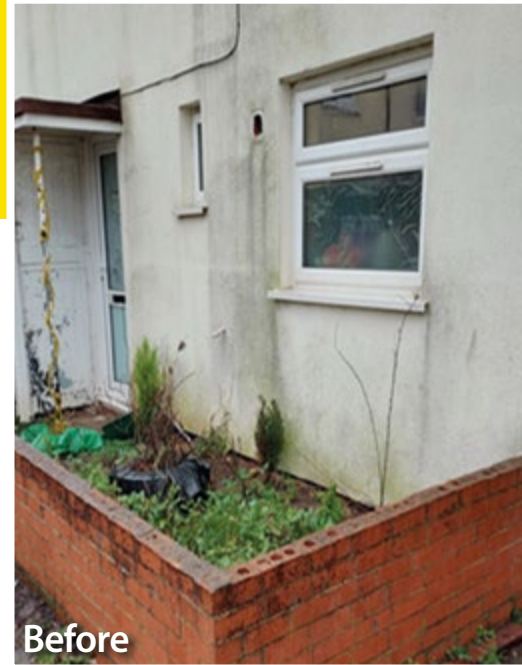
Before



After



After



Before

Problematic wall and graffiti cleared and improved in Ombersley Close



After



5 new garage doors fitted on previously boarded-up Rushock Close garages, bringing them back into use



Community Services

- **26** new CCTV cameras in Woodrow Centre, connected to the 24/7 monitoring centre
- Smart Water Property Marking Kits and Home Security packs made available for every property
- Community planting project in Woodrow Centre



The new cameras provide high-definition images, directly linked through to our 24-hour monitoring centre. This new resource allows us to expand our work alongside partners, monitoring more areas when community concerns are raised and liaising with the Police and other Community Safety colleagues about any activity our operators observe through regular proactive monitoring. - Rachel Nicholls, CCTV and Telecare Services Manager





Before
Rushock Close



After

“ We’re pleased and proud to have been able to come together with many departments on this project and work to the same goal – to enhance Woodrow for the residents. Work on the trees, hedges and other parts of the landscape has made a safer, cleaner, more easily-maintained environment that’s generated some great feedback from the local community.

- Rob Brampton, Environmental Services Officer, Redditch Borough Council ”



Before
Rushock Close



After

Extensive landscaping and lighting improvements on footpaths for better visibility and community safety



Extensive landscaping and lighting improvements on footpaths for better visibility and community safety



Before

Rushock Close



Before



After

It's much better. I used to have to use my phone torch when returning home at night. I feel much safer now everything has been cut back and the new lights make it much lighter, and I feel much safer.
- Ombersley Close resident



After



After



Extensive landscaping and lighting improvements on footpaths for better visibility and community safety



Before



Before



Rushock Close



Before

It's so much nicer, I feel safer at night because I can see no one is hiding.
- Rushock Close resident



After

Rushock Close



After

Rushock Close

It's a lot better. It's not so dark and I can see into the car park. It feels much safer, and I can use my child's pushchair on the path now. - Rushock Close resident





Before

Woodrow Centre



After

Extensive new lighting

It's much better. I used to have to use my phone torch when returning home at night. I feel much safer now everything has been cut back and the new lights make it much lighter, and I feel much safer.

- Ombersley Close resident

It's been fantastic to work alongside partners on these improvements and to hear about how much of a positive impact they have had on feelings of safety and security. The hard work doesn't stop here though, and the Safer Neighbourhood Team is committed to continuing to work with residents in Woodrow to explore further opportunities of what can be done together to develop an even safer and more vibrant community.

- Inspector Lee Page, West Mercia Police



Ombersley Close



29 new LED streetlights



Extensive new lighting



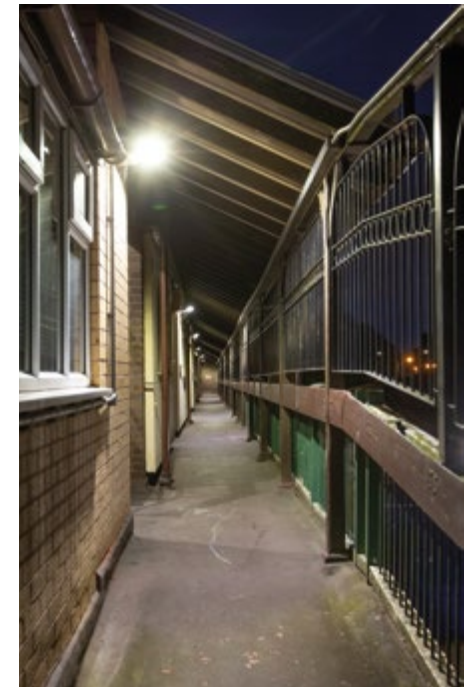
Rushock Close

I'm so pleased with the new lights. I sometimes have to leave home early in the morning and it's so much lighter now, so I feel much safer.
- Rushock Close resident

Better-lit flats, balconies and car parks



Ombersley Close



Woodrow Centre



Woodrow Centre



Woodrow Centre



Extensive new lighting



Rushock Close

“It’s great to see all the lighting, CCTV and security improvements have made a noticeable difference for the community. I’m proud of all the team members and partners involved in making this happen.”
- Darren Boswell, Mechanical and Electrical Manager, Redditch Borough Council



69 new Bridge Bedroom and dusk-to-dawn lights in Rushock and Ombersley Close





Woodrow Centre





Woodrow Centre



 *It has been a very rewarding project, particularly when I hear so many positive comments from residents about the works that have been undertaken. I am very grateful to the many partner agencies, contractors and council colleagues that have contributed. The lasting changes and improvements will contribute to the Council's plan of working in partnership to reduce crime and anti social behaviour, and make our residents safer.* - Richard Waterhouse, Project Lead, Community Safety Project Officer, Redditch Borough Council 

 *Community safety partners have worked closely together and with local residents to identify areas of concern and make them safer and more secure. The additional funding has made a huge difference to the neighbourhood areas and it's great to see all of the improvements come together and hear how pleased local residents are with the changes.* - Bev Houghton, Community Safety Manager, Redditch Borough Council 

 *This is an important and positive step in improving the quality of life for people living and working in Redditch, and will make a very real difference to their lives. The improvements from lighting to CCTV and SmartWater and We Don't Buy Crime products for the residents will complement the hard work and dedication of my officers and staff supporting the community.* - Chief Constable Pippa Mills, West Mercia Police 

 **Safer Streets**
WOODROW

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